

OUR COVID-19 PROCEDURE

Following the latest updates in the government guidelines, we wanted to let you know that we remain open. As osteopaths, we are listed under "health services" therefore exempt from closure. Attending your appointment is classed as "seeking medical assistance". Be reassured that you are allowed to travel out of county for treatment.

Nothing in the way we provide our services will change. This is thanks to our robust risk assessment and Covid-19 protocol.

BEFORE YOUR APPOINTMENT



We will get in touch with you prior to your appointment to ask you some health screening questions.



In some cases and for those in vulnerable groups, face-to-face appointments may not be appropriate. However, we can still assist you through our telehealth platform.

IMPORTANT NOTICE



We ask you not to attend your appointment if you or anyone in your household is experiencing a fever, continuous cough, or cold/flu like symptoms.

Please notify us as soon as you can if you are unable to attend your confirmed appointment.

WHEN YOU ARRIVE



We ask you to arrive at your allocated appointment time to avoid crowding in our waiting area.



Please wear your own personal mask within our clinic, and adhere to social distancing rules



Upon arrival, please use our hand sanitizing stations.



Feel free to scan our NHS test and trace QR code with your smartphone

WHAT TO EXPECT



We will be taking your temperature using a contactless laser thermometer.



We will be wearing full PPE (disposable masks, gloves, aprons and visors), and this will be changed between appointments.



Treatment slots are set in a way that allows gaps between appointments to accommodate sanitising and airing of the treatment rooms.



We encourage contactless payments whenever possible

Thank you!

We will continue to keep a high standard of treatment and care. We would like to express our gratitude to your understanding, patience and support during this time.

We are implementing these safety procedures for your safety and ours

If you have any questions, get in touch!

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